

Comments
Sometimes just being able to speak to a doctor would help confirm whether an appointment is needed.
All staff are friendly and approachable. Would prefer to see the same Dr on a regular basis when needed to be consistent with my care.
Pleasant staff. Very patient.
Being able to see a doctor rather than having one call you, as when at work full time it's not easy to speak over the phone and be available all day.
Better treatment for weight loss programme. There are lots of free treatment for stopping smoking but not for weight loss.
Yes the practice is efficient, professional and friendly. Appointment availability could be improved.
I think you're doing a fantastic job and fell lucky to have such an amazing service with superb practitioners. Thank you. I have such admiration for the care and compassion you show to your patients.
5 week wait for a routine appointment, not good enough.
More doctors at Steeton centre.
Receptionist very friendly and approachable. Always ready to help and explain why you may need to wait. To Improve- A time if you have a telephone appointment with a GP to enable patients to plan their day, a difficult thing to plan because you never know how long a telephone conversation may take. Comments- The practice when I have needed a GP has always been helpful and as efficient as they are able to be due to their workloads.
Everyone is very understanding, kind, caring approachable.

